



Inside this issue:

<i>Wanted: Extraordinary Project Managers</i>	2
<i>Notes from the April Steering Group Meeting</i>	2
<i>What's Coming Up ...</i>	2
<i>CRISP Foundation Activities Almost Completed</i>	3
<i>Fresh 'n' CRISPy Topics: Update Clinical Work Station</i>	3
<i>Keeping in Touch</i>	4
<i>What Happens Next?</i>	4
<i>Newsletter Production</i>	4

## CRISP Clinical RG Appointed

The Clinical Reference Group (CRG) that will advise the CRISP Programme Steering Group from a clinical perspective, has been appointed and will attend an inaugural meeting in Palmerston North on Wednesday 27 June. The group's directive is to make consensus decisions on clinical matters and requirements regarding the CRISP Programme, and be responsible for the CRISP Benefits Realisation Plan. Clinical representation is from all six Central region DHBs.

The members are:

- Mark Beale, MidCentral
- Sue Wood, MidCentral
- Maria Stapleton, MidCentral
- John Conneely, Hawke's Bay
- Rob Leikis, Hawke's Bay
- James Entwisle, Capital & Coast
- Peter Hicks, Capital & Coast
- Richard Makower, Hutt Valley

- Wolfgang Kure, Hutt Valley
- Ian Denholm, Wairarapa
- John Buchan, Wanganui
- Louise Allsop, Whanganui
- Brian Woolley, regional CIO Lead.

The CRG will report and make clinical decisions for the programme. It will support the clinical leads in CRISP projects and encourage active clinical participation in the programme and local implementations. Members will advocate, influence and present CRISP to key stakeholders. There will be cross representation between the CRG and the CRISP Steering Group.

The CRG will appoint the chair of their group at their inaugural meeting. Nominations are being sought for a front-line administration manager to be on the group. Like other group membership, this nomination will be approved by the TAS Board and DHB chairs.



**Peter Wright, Executive Director Management Consulting at CPT Global Ltd in Melbourne, was the Review Team Leader for the CRISP Programme's second SSC Programme Gateway Review 0. Peter also led the first review 0 during the CRISP Business Case phase.**

## Gateway Review Complete — CRISP Moving Forward

The Gateway 0 programme review was performed on Monday April 30 to Friday May 4, with feedback provided to key stakeholders in a finalised report on Friday morning. During the week the review team interviewed several programme stakeholders including steering group members, vendors, the IT Health Board, CEOs, board chairs, clinicians, CIOs and the CRISP PMO.

The review team consisted of four Gateway Review-qualified members. Three of the team had reviewed CRISP during the Business Case project out-

put, where the status was deemed as amber in April 2011.

Results of the Gateway Review have informed the next steps for the CRISP Programme, and sponsor Tracey Adamson says the report is now being considered by the Central region DHB board chairs, the CEOs, the CRISP Programme Team and the CRISP Programme Steering Group.

An action plan is now being prepared to address the report's findings.

A further update on the findings of the Gateway Review and the response actions will be published in the next "Keeping it CRISP!" newsletter.

## Wanted: Extraordinary Project Managers

Now that the CRISP Steering Group has endorsed the programme management structure of CRISP for Phase One, recruitment activities have begun for two of the four work stream projects.

The positions of Project Manager Clinical Work Station and Project Manager Whanganui RIS and Regional PACS are now being advertised internally at all central region DHBs and TAS in Wellington. Applications close on Friday May 18.

CRISP is looking for candidates who preferably have experience in the health sector as well as strong and substantive project management skills. These roles are to manage the implementation of the clinical work station, Whanganui RIS and PACS region-wide for CRISP.

The position advertisements, application forms and position descriptions are available at DHBs and on the website [www.centraltas.co.nz](http://www.centraltas.co.nz). The CWS position is fixed term for two years and the Whanganui RIS and Regional PACS is fixed term for six months.

Further positions will be advertised internally at DHBs as the need for the appointments arise during the programme's implementation.

Other positions that will be advertised include the Regional PAS Project Manager and positions within the CRISP PMO.

Non-paid appointments such as project work stream steering groups will be made prior to the work stream projects gearing up for implementation.

### Notes from the April Steering Group Meeting

**One Portal**  
**One Password**  
**One Patient Record**  
**For Every Clinician**  
**At Every Facility**  
**Across the Central**  
**Region**

The CRISP Programme Steering Group members had a full agenda at the April meeting in preparation for Gateway Review week, including consideration of several key programme management documents.

The programme's Change Management and Control Plan, Communication & Stakeholder Plan, and Benefits Realisation Plan were discussed, with minor changes required to some of the documents. The updated plans will be reconsidered at the May

steering group meeting. The group also discussed the upcoming Gateway Review including the timeframes and interviewee list.

The CRISP Programme Structure was endorsed with a recommendation that another structure be created to reflect employment relations. This is currently underway. After the tabling of the CRISP Budget Report and CRISP Programme Update, the steering group agreed an executive programme summary would be required for future

meetings including risk management, change management, budgets, milestones, and general summary of the programme's progress. This will be actioned by the CRISP PMO team.

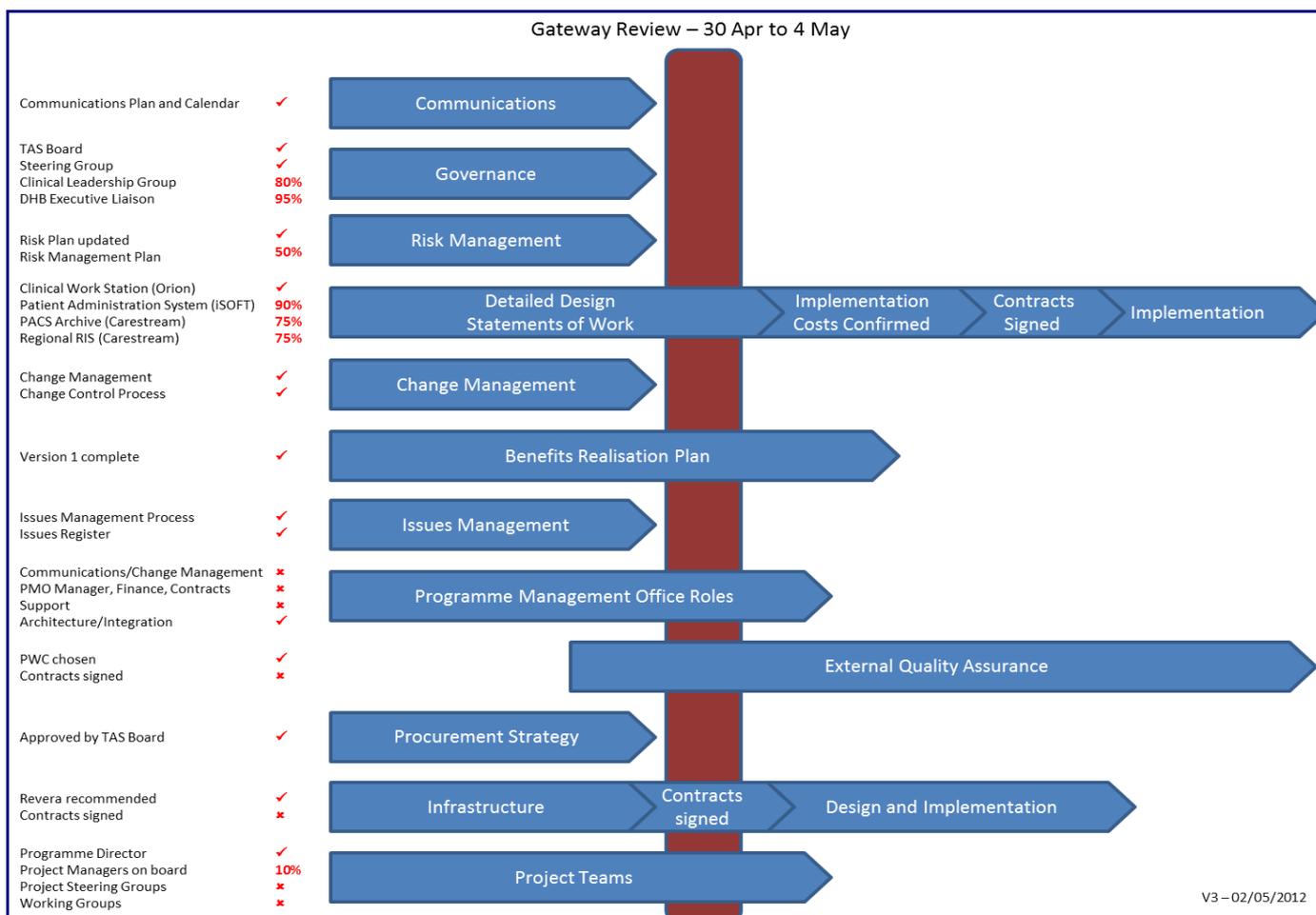
An extraordinary teleconference meeting of the steering group was held on Tuesday 8 May to discuss the Gateway Review results with the CRISP PMO and programme sponsor Tracey Adamson. The steering group is looking forward to meeting and working with the incoming Programme Director, Paul Roberts, who starts with CRISP on Monday May 28.



### What's Coming Up ...

- Thursday 10 May: Regional CEO meeting, TAS, Wellington.
- Thursday 10 May: TAS Board Meeting, Wellington.
- Tuesday 15 May: CRISP Steering Group meeting, TAS, Wellington.
- Monday 28 May: CRISP Programme Director Paul Roberts begins, Wellington.

# CRISP Foundation Activities Almost Completed



**The diagram above shows the activities performed by the CRISP PMO in the period between Business Case endorsement in October 2011 and the Gateway Review Week 30 April to 4 May 2012.**

## Regional Clinical Work Station Project Underway

The Detailed Design work of the regional Clinical Work Station (CWS) has begun with vendor Orion Health reporting that it is time to begin workshops with health and IT representatives from throughout the central region to assist shaping the regional solution.

Workshops will be held soon to ensure that the regional clinical work station design is fit-for-purpose. The establishment of the CWS Steering Group is also imminent. This group will oversee the management and delivery of the regional solution with the assistance of the CRISP-appointed regional CWS project manager.

The Orion Health project manager, Sattar Hassan, and Orion's technical leads assigned to this project met with representatives of the CRISP Programme and Mid-Central DHB to discuss progress and pro-

ject requirements recently. MidCentral DHB has been identified as the Primary Implementation Site for the regional CWS.

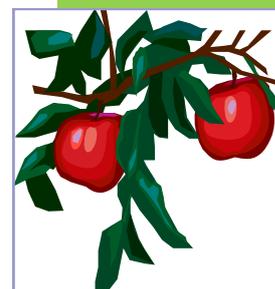
Orion Health requested that questionnaires be sent out to all Central DHBs to assess current architecture and technical structure, as well as direct the functional requirements specification document. These will be sent out by the CRISP PMO shortly.

The next steps are to refresh the development version of CWS with the newly-released CWS products, and also assess the feasibility of placing the regional clinical work station instance on the preferred regional infrastructure.

It is proposed that the implementation of regional CWS at MidCentral will go live in August 2012.

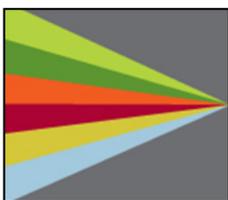
***“Knowing is not enough; we must apply. Willing is not enough; we must do.”***

***Johann Wolfgang von Goethe, German author (1749-1832)***



**Email:**

Tracey.Adamson@wairarapa.dhb.org.nz  
 (CRISP Sponsor)  
 Brian.Woolley@midcentraldhb.govt.nz  
 (CRISP Strategy Lead).  
 Ian\_Ward@centraltas.co.nz (CRISP  
 Regional Architect).  
 Victoria.Bell@midcentraldhb.govt.nz  
 (CRISP Communications & Change Lead).  
 Brian\_Davies@centraltas.co.nz (CRISP  
 Interim PMO Manager).  
 Mike.Grant@midcentraldhb.govt.nz  
 (CRISP Interim Programme Director).



**SharePoint Site Address:**  
[https://  
 teams.midcentraldhb.govt.nz/  
 CRISP](https://teams.midcentraldhb.govt.nz/CRISP) (Secure login required)

**Keeping in Touch**

*Our aim is to make communication from the CRISP Programme Management Office as effective as possible and we can only do that with your help.*

*Spread the word within your organisation and around your district about CRISP.*

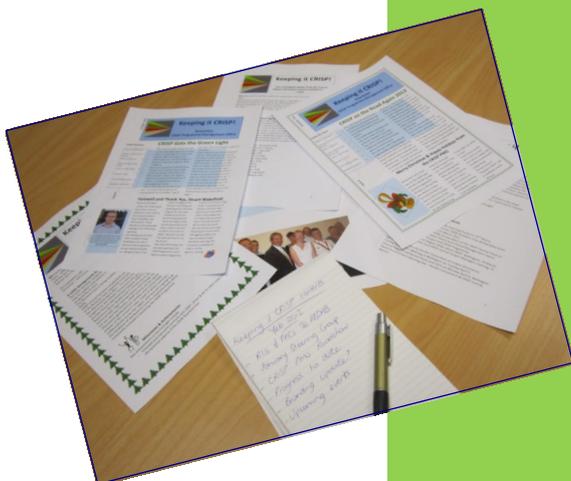
*Distribute this newsletter to your staff and colleagues.*

*If you have any queries or wish to assist with the programme, please contact any of the CRISP team at email addresses listed or phone (04) 801-2780.*

**What Happens Next?**

Now that the second Gateway Review is completed, the CRISP PMO is finalising statement of work negotiations and development of the Detailed Designs (IPS) statements of work and implementation. Negotiations are almost complete between CRISP and CSC Health Care (regional PAS) and Carestream (regional RIS and PACS) for the statements of work for detailed design (IPS) of the regional solutions.

**Keeping it CRISP! Newsletter Production**



“Keeping it CRISP” is in full production from the CRISP Programme Management Office throughout the implementation phase. Interim CRISP Communications Lead Victoria Bell is responsible for producing the newsletter monthly. This newsletter is distributed widely to all programme stakeholders including Central Region District Health Boards, other New Zealand District Health Boards, TAS, Consumer Groups, the CRISP governance groups, Information Technology vendors, the National Health Board, and other government organisations. If you have any news ideas, or you know of someone or an organisation that should be included on the distribution list, please send your submissions directly to Victoria (see contact details above). Copies of all “Keeping It CRISP” newsletters will be published on the CRISP SharePoint site for future reference. You can also access “Keeping It CRISP” copies on your DHB Staff Intranet.

Next newsletter: Issue 14: week ending 9 June